

Remote Hosting of Real Tour Vision Virtual Tours Terms & Conditions

1. Requesting Virtual Tour Files for Remote Hosting. Real Tour Vision offers two methods through which Real Tour Vision Virtual Tours are supplied to customers:
 - (1) an Internet website interface located at <http://ts.rtvpix.com> (the Web Interface), and
 - (2) a .zip file containing the complete remote site files for installation on a server of a customers choosing allowing a customer to host the virtual tour with (limited features) on a remote server (Remote Host).

2. Technical Support.
 - (1) Web Interface:

To facilitate a customers technical support requirements for Web Interface Virtual Tours, Real Tour Vision shall provide commercially reasonable technical support to a customer via e-mail or telephone at no charge.
 - (2) Remote Host:

To facilitate a customer's development of the necessary infrastructure to successfully upload the .zip files for remotely hosted viewing on the Internet, Real Tour Vision shall provide commercially reasonable technical support to customer via e-mail or telephone for a fee.

3. Fees.
 - (1) Web Interface:

If a customer chooses to use the Web Interface, a tour credit will be deducted from the customers account in accordance with the Real Tour Vision billing policy. The fees for tour credits are provided on Real Tour Vision's order forms which shall be made available to a customer upon request. Real Tour Vision may modify the order forms at any time in its sole discretion
 - (2) Remote Host:

If a customer chooses the Remote Host method, an additional tour credit (A total of two (2) tour credits) will be deducted from the customers account. The fees for tour credits are provided on Real Tour Vision's order forms which shall be made available to a customer upon request. Real Tour Vision may modify the order forms at any time in its sole discretion. The charge for Technical Support shall be \$60.00 per hour. Unused minutes of a paid hour shall be nonrefundable. Payment for the first hour of technical support is due in advance.